

Used Fusion Equipment Warranty

INFORMATION GUIDE



INTRODUCTION

ISCO is the leading distributor of HDPE fusion equipment in the industry. As part of our commitment to quality and reliability, ISCO provides comprehensive warranty coverage for rebuilt and certified used fusion equipment.

This Warranty Information Guide contains all the information you will need to have your fusion equipment repaired in the unlikely event that a failure should occur.

A. REBUILT / CERTIFIED USED EQUIPMENT

1. Duration

ISCO will replace or repair any defective fusion machine parts within the first 90 days of shipment for Rebuilt fusion equipment and within the first 30 days of shipment for Certified Used fusion equipment. Damage due to misuse/neglect or normal wear items (such as facer blades) are not covered under warranty.

2. Warranty Items

Fusion equipment items with remaining life on its warranty will still be eligible for repair and/or replacement under the manufacturer's warranty policy. For non-McElroy fusion equipment items, ISCO will provide contact information to work directly with the responsible manufacturer for any warranty issues.

3. Machine for Temporary Use

If Rebuilt/Certified Used fusion machine repairs are

approved by the Fusion Equipment Manager within 30 days from the purchase date, ISCO will provide a fleet machine for temporary use. A signed rental agreement is required.

4. Location of Repairs

Equipment sized 18" OD and smaller can be returned to any ISCO location for repair. Larger equipment must be returned to a destination determined by the Fusion Equipment Manager.

B. RENTAL / "AS IS" FUSION EQUIPMENT

Unless otherwise defined by the Fusion Equipment Manager any used equipment or any equipment sold out of ISCO's rental fleet is sold "as is." ISCO will take back fusion equipment if the Buyer is not satisfied within the lesser of 160 hours of metered operation or one calendar month. Equipment will be inspected upon return and any damages will be the responsibility of the Buyer.